MAGNITUDE TECH UPDATE: V1.17.1

SUMMARY OF NEW FEATURES

Note:
Higher level users with richer features require higher level devices

TOP FEATURE ENHANCEMENTS

Improved features

- Ability to access the relevant .mobi questionnaire form from within the app. This means that you will not have to open up a web page to access the questionnaire when responding to a capture form, making the questionnaire accessible while offline.

- New analytics engine provides data that is optimised, more accurate and more stable.

- Activity screen has a new layout. The new dashboard with all the activities optimises user experience.

- The new mobile update is now a lot more stable and faster than the previous version.

- New active directory allows access using an external user structure.

- Ability to search when in the Action/Chats section. Easily find information that has been shared when resolving issues.
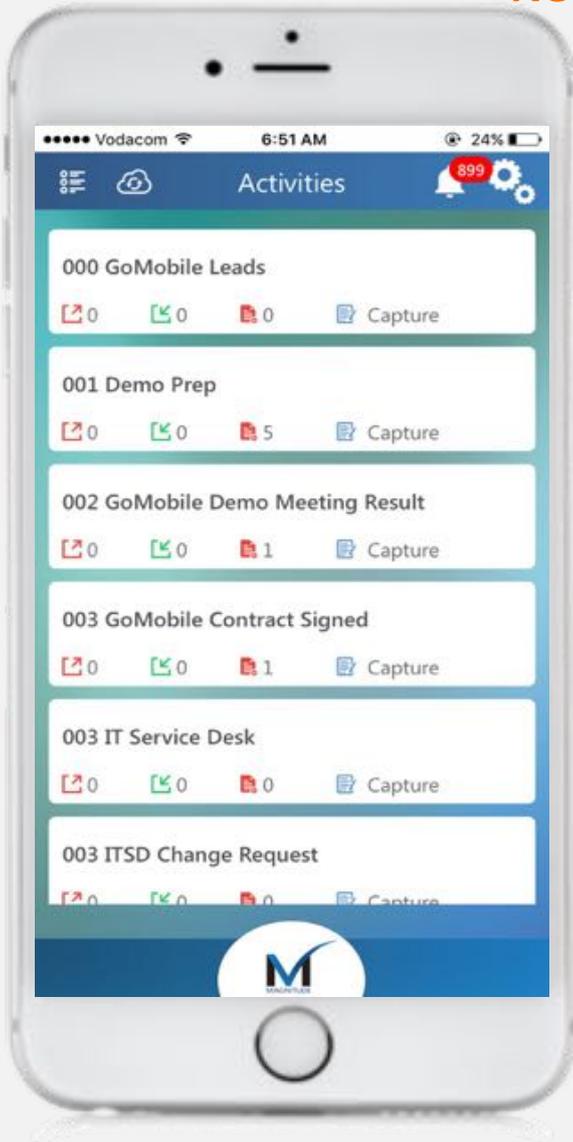
- PI Issue resolved

- Minor bug fixes

New Dashboard Layout
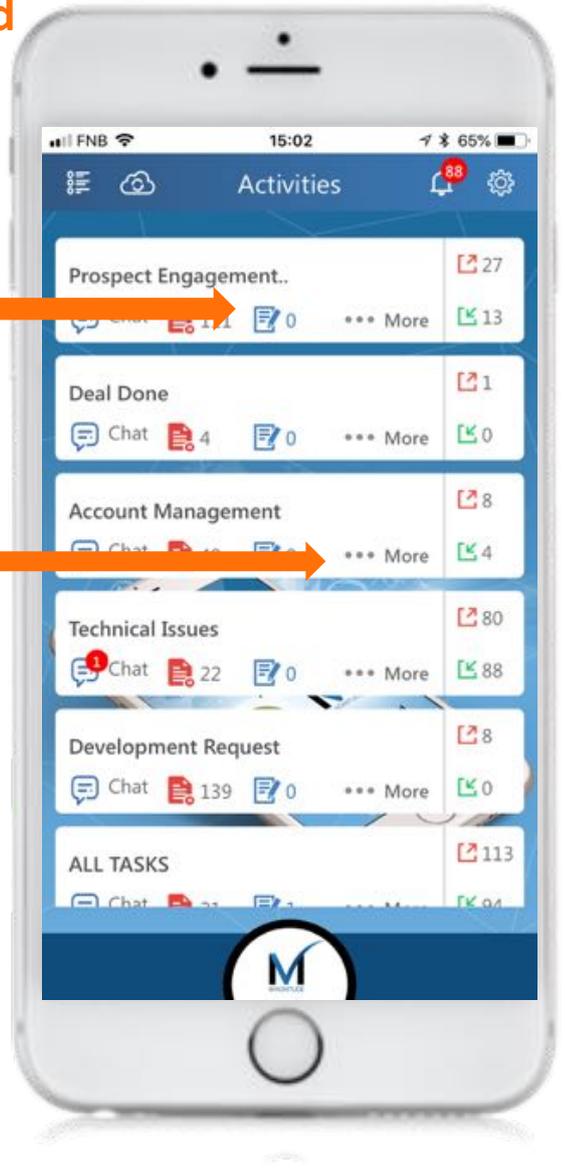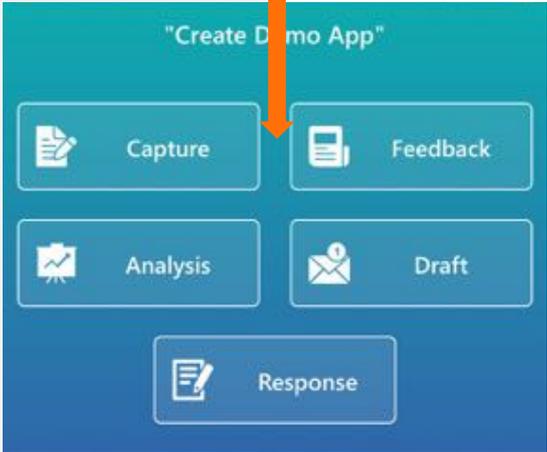
VERSION 1.16.1

VERSION UPDATE

New Dashboard

The blue pen and paper show the capture forms that are awaiting a feedback form

The "...More" button will open bring up the various options for the specific activity where you can capture, see feedback, analytics and drafts.

In App Feedback Form

App users never have to leave the app to complete a Feedback form, when this is an internal process (previously users had to click a link and go to their browser)
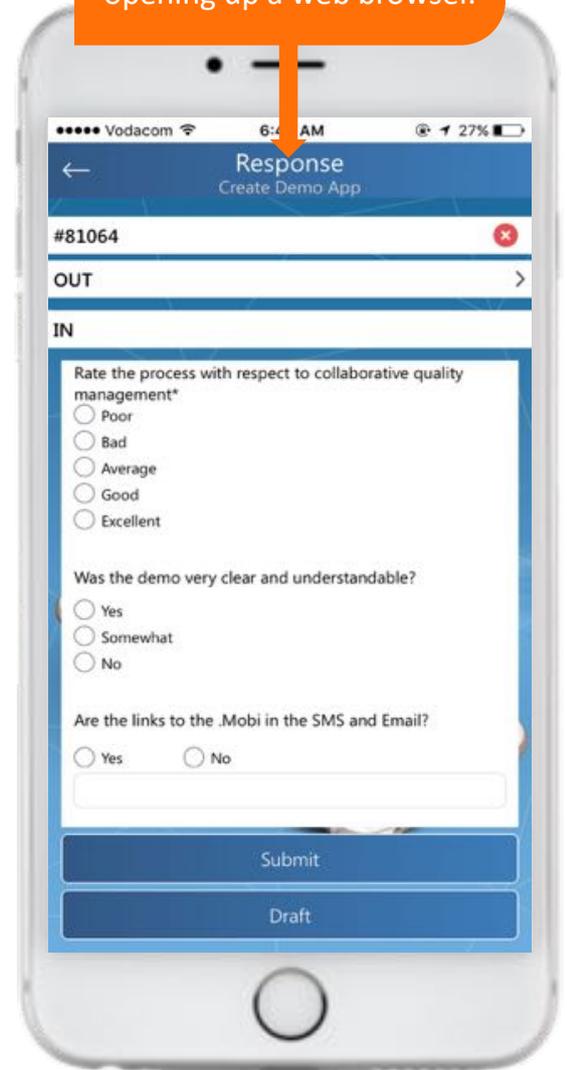
When using external processes the feedback form will still be opened as a "mini website"

For internal use mainly, the new in-app feedback option allows you to open up a feedback form without opening up a web browser.
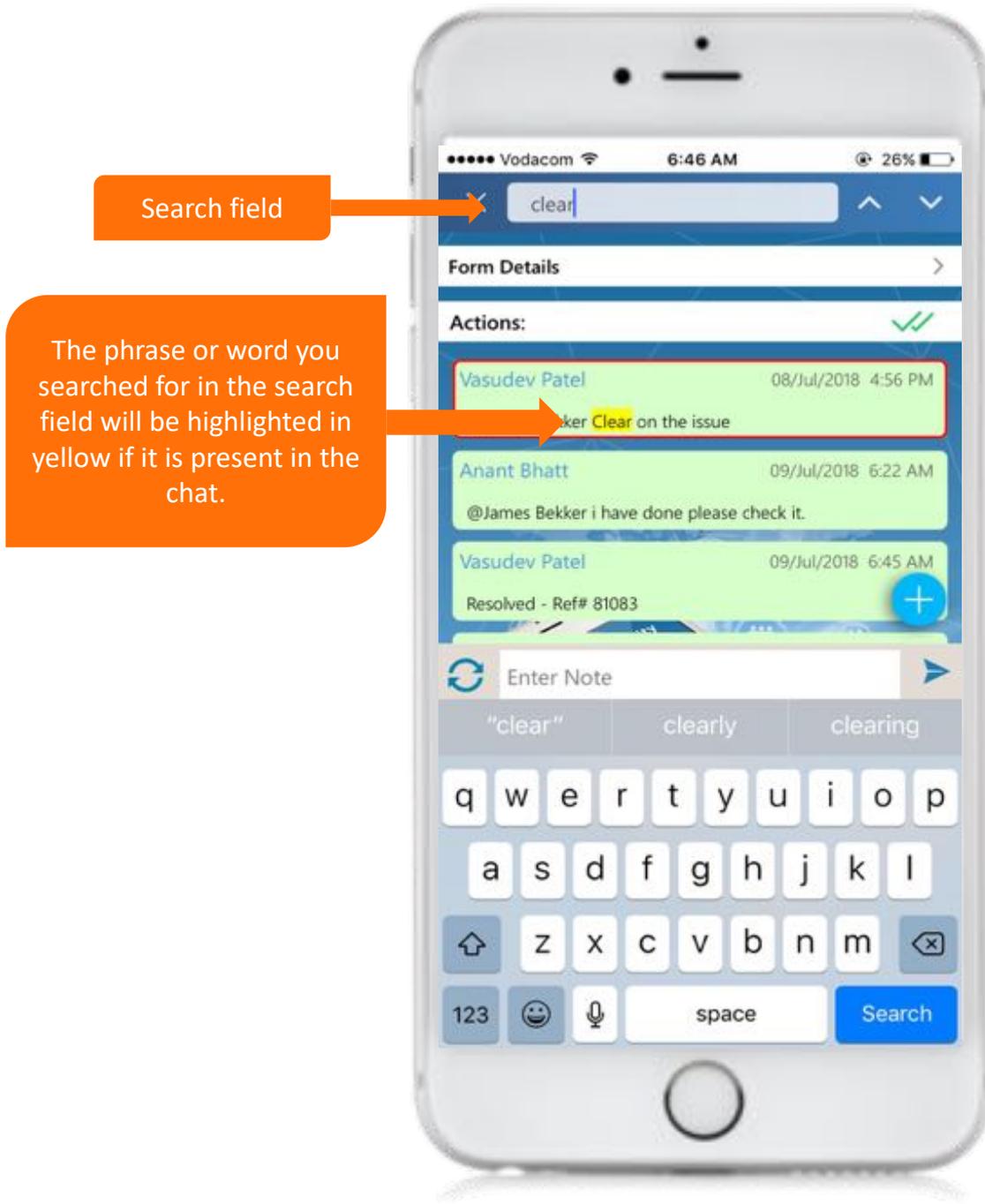
Web link

The in-app feedback form allows you to submit a feedback form without an active data connection. When you submit the form, it will be sent to the sync menu. Please note this is only used when the forms are being sent to other people who have the app.

qc.magnitudefb.com

Grooming Complete!

Woof Woof ! Mom and Dad I'm ready!

Response
Create Demo App

#81064

OUT

IN

Rate the process with respect to collaborative quality management*
- Poor
- Bad
- Average
- Good
- Excellent

Was the demo very clear and understandable?
- Yes
- Somewhat
- No

Are the links to the .Mobi in the SMS and Email?
- Yes
- No

Submit

Draft

Search Function In Chats

Recently we have added the ability to search for specific words or phrases within the action chat section.

Search field

The phrase or word you searched for in the search field will be highlighted in yellow if it is present in the chat.

MAGNITUDE TECH UPDATE: V1.17

SUMMARY OF OFFLINE MODE

ENHANCEMENTS TO MAGNITUDE OFFLINE CAPABILITIES

Offline mode is available in two circumstances

1. Wifi or mobile data connectivity is completely turned off or disconnected (airplane mode).

2. Wifi or mobile data is connected but there is no bandwidth (user experiences this for 1 minute, as soon as system identifies no response from server, it switches to offline mode for that particular module or page)

Once in the offline mode, the user can capture a form and submit a feedback form if the process is for internal use; the analysis section will not work in offline mode.

Forms can be submitted in offline mode if the contact is available. It will be synced later once online.

If contact or group isn't available then forms must be saved in draft only.

CAPTURE PROCESS IN OFFLINE MODE

1. Click on desired activity (*Note: users won't be able to proceed if they have never used an activity online*)

2. Click on capture.

3. If required, select an establishment (Offline mode will show first few establishments only).

4. Select contact or group (Note: use the Search Bar and type the relevant name, if it cannot be found the app will ask if you would like to add later)

5. Complete capture form and either submit (if you have a contact name) or save to Draft (if you don't have the contact name)

6. Sync or submit draft when back online.

SUMMARY OF OFFLINE MODE
continued

ENHANCEMENTS TO MAGNITUDE OFFLINE CAPABILITIES

COMPLETING A FEEDBACK FORM OFFLINE

1. Tap the blue pen and paper on one of your activities that lie on your home screen.
2. Once you have clicked on this icon, all the capture forms that are awaiting a feedback form will appear.
3. Next step is to click on the blue pen and paper icon displayed on the top left of the form next to the reference number.
4. Once you have clicked on this icon, the feedback form will open in app.
5. When you click submit, the form will be sent to the sync cue and will be sent once the device has got a data connection.
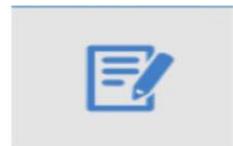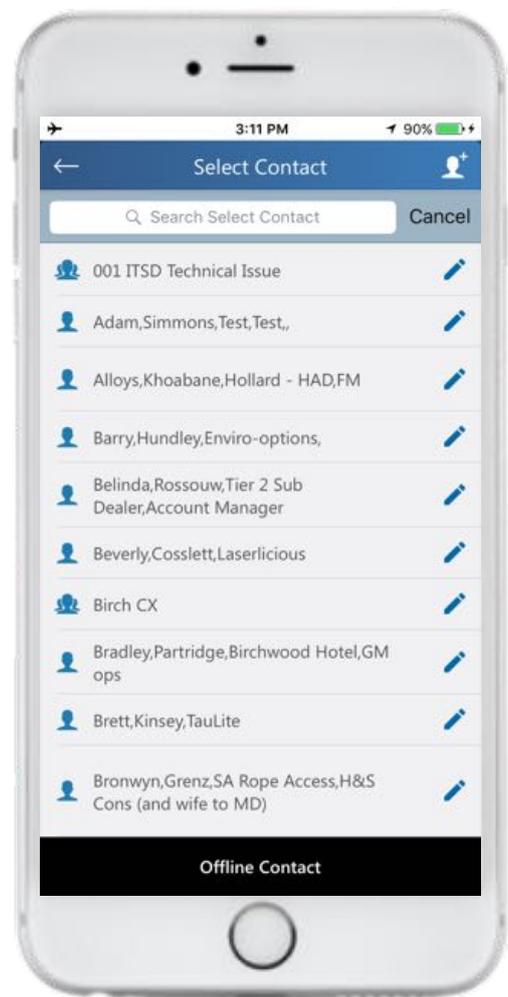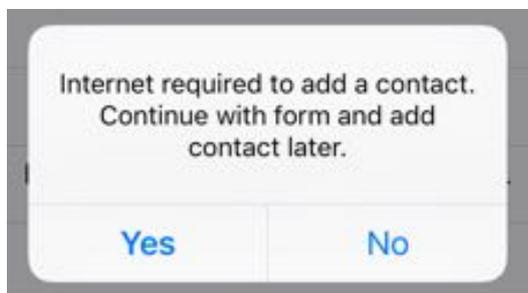
SUMMARY OF OFFLINE MODE
continued

CONTACTS IN OFFLINE MODE

If you can't find desired contact than there may be two possibilities:
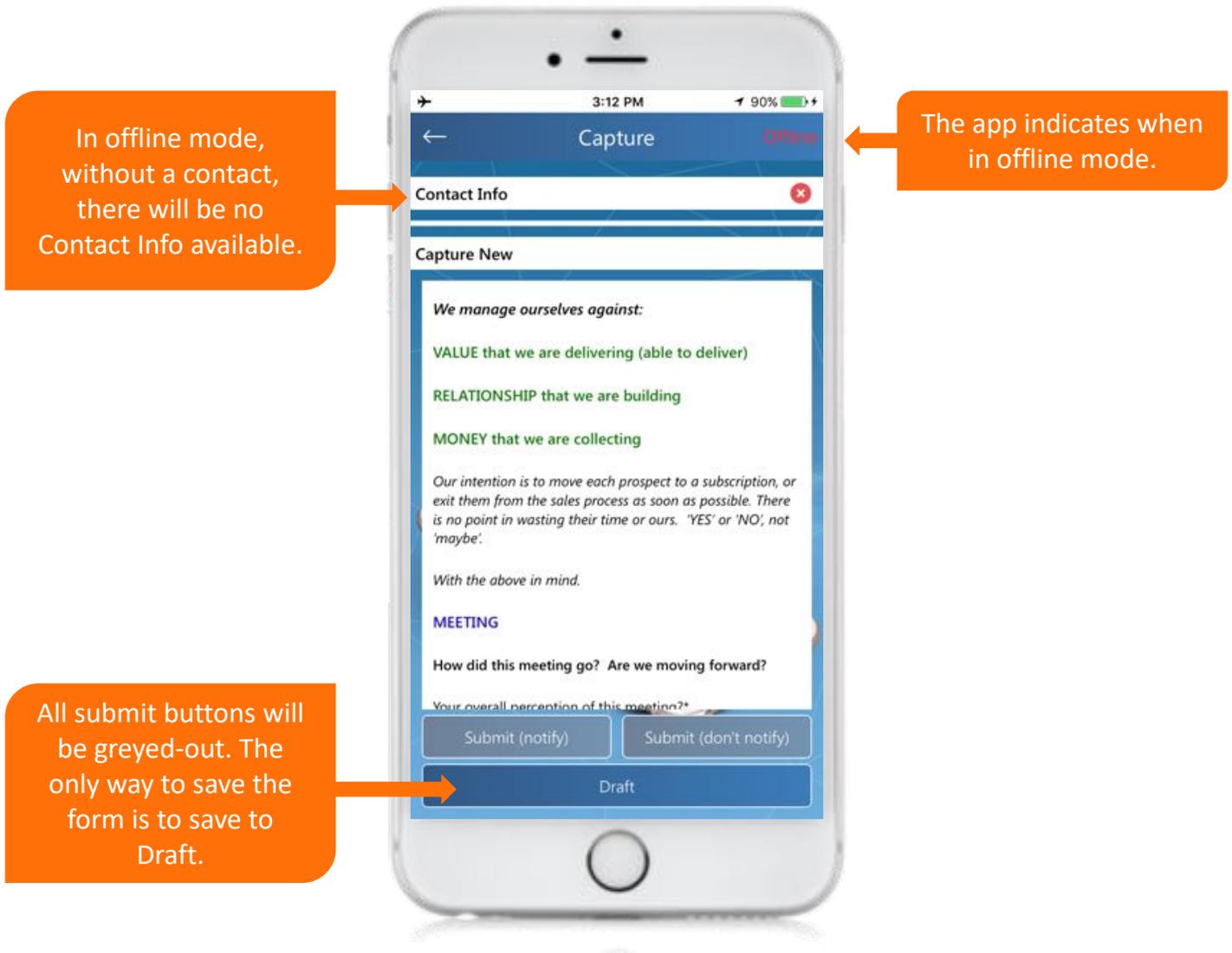
1. Only 50 contacts will be available on the device if offline mode is activated *(Note: there will be a black block with a note to indicate offline mode)*.

2. To capture a form without a contact, type the name in the Search Bar.

3. The app will ask if you would like to capture without a contact and save to draft.

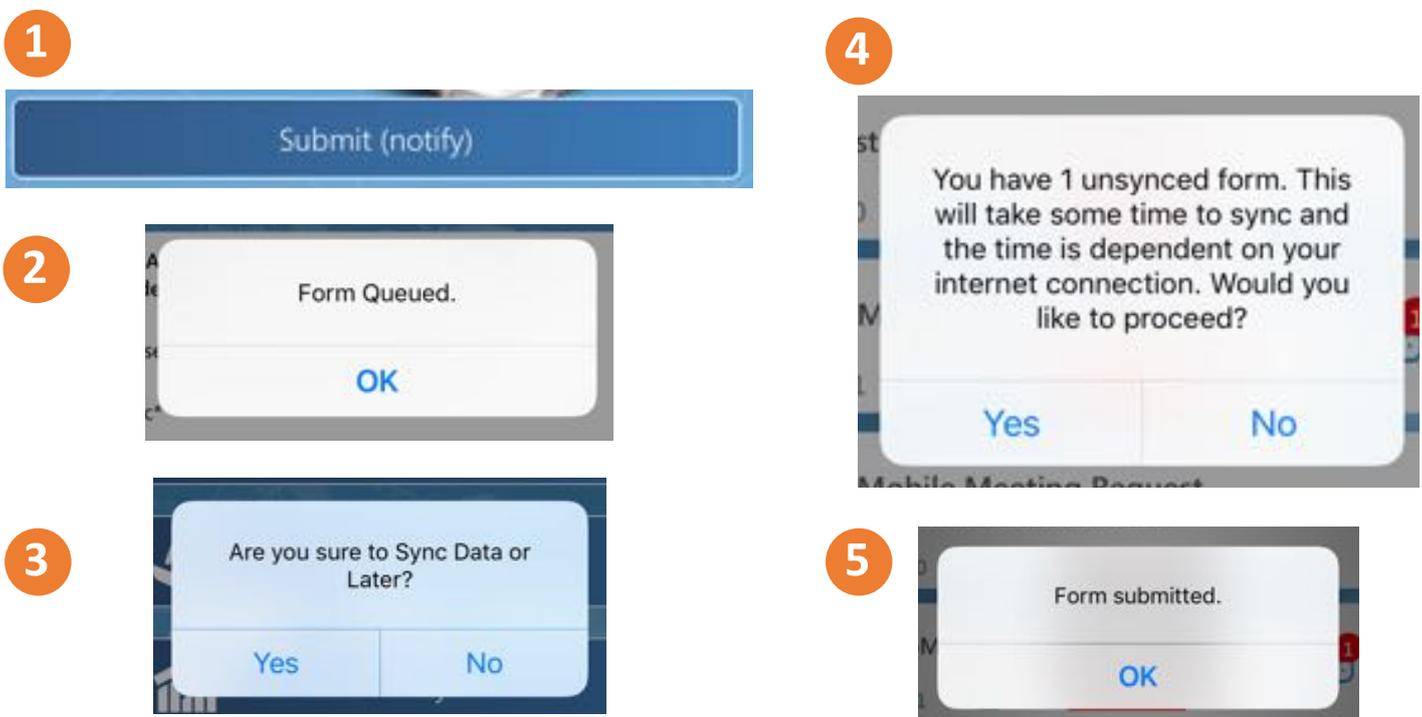*Note: In offline mode you cannot create a group.*

OFFLINE ACTIVITY FEATURES

WHEN A CONTACT CANNOT BE ASSIGNED

In offline mode, without a contact, there will be no Contact Info available.

The app indicates when in offline mode.

All submit buttons will be greyed-out. The only way to save the form is to save to Draft.

3:12 PM   90%
← Capture   Offline

Contact Info ✕

Capture New

We manage ourselves against:

VALUE that we are delivering (able to deliver)

RELATIONSHIP that we are building

MONEY that we are collecting

Our intention is to move each prospect to a subscription, or exit them from the sales process as soon as possible. There is no point in wasting their time or ours. 'YES' or 'NO', not 'maybe'.

With the above in mind.

MEETING

How did this meeting go? Are we moving forward?

Your overall perception of this meeting?*

Submit (notify)   Submit (don't notify)

Draft

WHEN A CONTACT IS ASSIGNED - SYNC

1

Submit (notify)

2

Form Queued.

OK

3

Are you sure to Sync Data or Later?

Yes   No

4

You have 1 unsynced form. This will take some time to sync and the time is dependent on your internet connection. Would you like to proceed?

Yes   No

5

Form submitted.

OK

MAGNITUDE TECH UPDATE: 1.17

WEB PORTAL VERSION UPDATE

## ENHANCEMENTS TO MAGNITUDE WEB PORTAL FOR PC-BASED USERS

The previous web portal had a different user experience to the mobile device app, making usability difficult.

1. The web app now looks and feels the same as the app on mobile, meaning users can easily swop between the two.

2. The functionality of the web app is still slightly enhanced for specific PC use, with some added extras

CSV download – still available from web portal allowing download of data to excel for custom reporting

Print to PDF – a new functionality allowing users to print capture forms and feedback forms for hard copy requirements
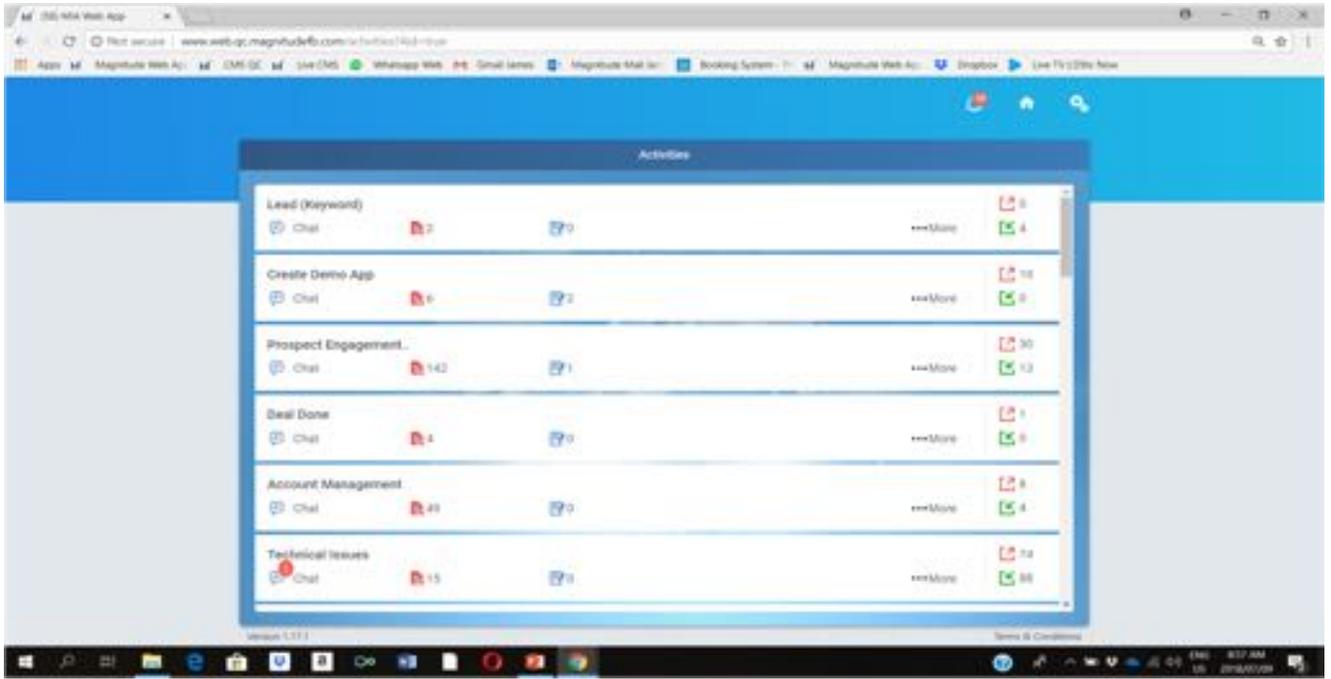
Import contacts – ability to import a bulk contact list
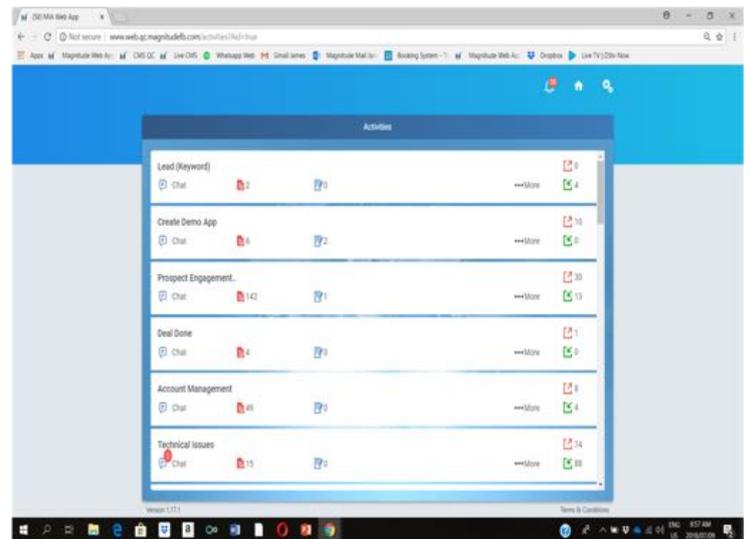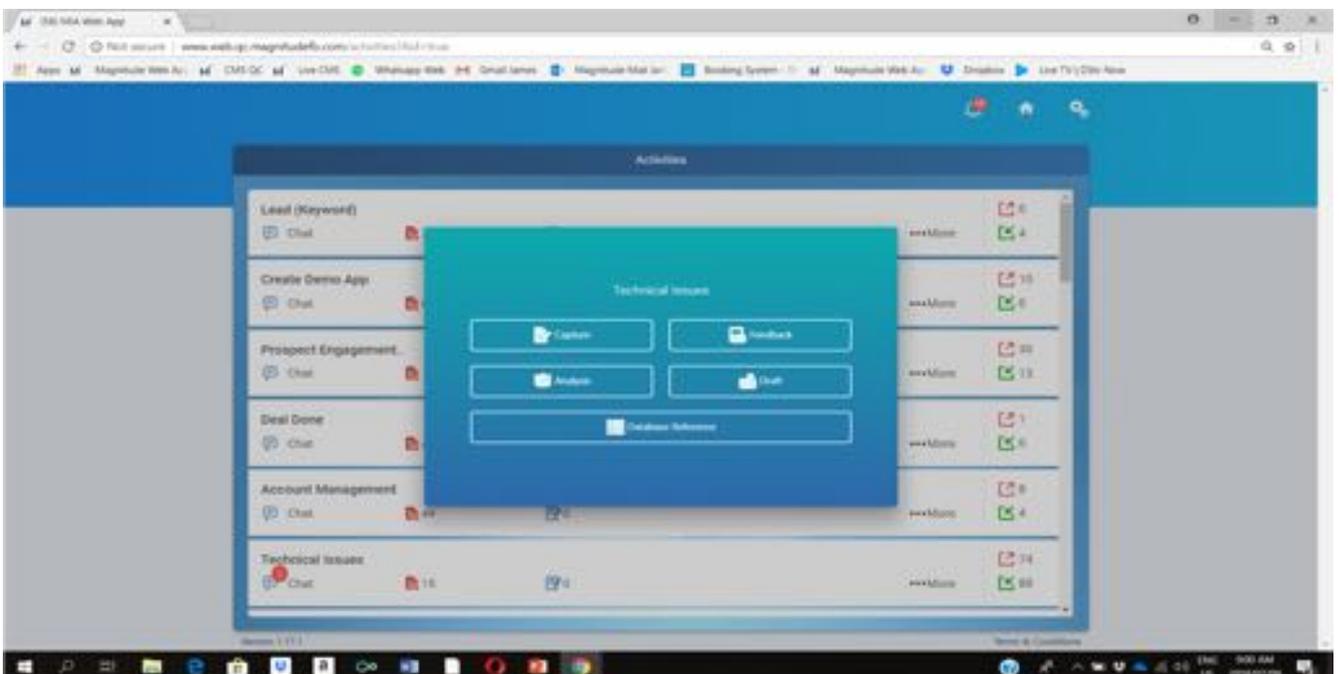
WEB PORTAL UPDATE

The web portal update has been completed and drives the need for the app and the portal to have the same look and feel.

ACTIVITIES HOME PAGE

Same overall look and feel on web portal

ACTIVITY MENU PAGE

WEB PORTAL UPDATE

CAPTURE FORM

Same overall look and feel on web portal

FEEDBACK REPORT